

# OSMH's Quality Improvement Plan 2016-17

Our pledge to continuously strive for excellence in the care and services we provide at OSMH.

## Quality & Safety Priorities 2016-17



Keeping you safe by making medication reconciliation a priority.



Moving you out of the ER and into a hospital bed as soon as possible.



Working with our partners to ensure that you can leave the hospital as soon as you are ready.



Supporting patients with COPD to avoid re-hospitalization within 30 days of discharge.



Improving the hospital's financial health through accountability to a balanced budget.

We can't do it alone. To achieve our priorities we will improve the way we work with patients, families and our system partners to deliver high quality care.

### Collaboration

Partner with other health service providers and teams to create safe and efficient transitions to your home or your next level of care.

### Integration

Deliver a better experience of care by improving communication and coordination between your health care providers.

### Standardization

Improve the quality and efficiency of the care we provide by implementing standard work processes.

For more information, review the 2016-17 QIP online at:  
[www.osmh.on.ca/quality-safety/qip.aspx](http://www.osmh.on.ca/quality-safety/qip.aspx)